A Hartford Foundation study found that the PCMH model resulted in a better experience for patients. The study showed the following:

83% Say that being treated in a PCMH improved their health.

4 times more patients said they can get same-day appointments vs patients not in a medical home.

43% more patients in a PCMH than those not in medical homes said their primary care provider is available on weekend/evenings via phone.

Please visit our Patient Portal and sign up to view your confidential medical records at:

www.camdenfamilyhealth.com

The patient portal allows you to:

- Send messages to your provider
- View test results
- Request appointments And more!

#### LOCATIONS

Camden on Gauley Office 10003 Webster Road Camden on Gauley, WV 26208 (304) 226-5725 Webster County High School 1 Highlander Drive Upperglade, WV 26266 (304) 226-3993

Glade Elementary 56 Park Street

Cowen, WV 26206

(304) 226-5527

Summersville Office

415 Main Street

Summersville, WV 26651

(304) 872-1663

Summersville Elementary

70 Grade School Lane Summersville, WV 26651 (304) 872-2178

Gauley River Elementary

100 School St. Craigsville, WV 26205

(304) 742-1061

Red Oak Office

46 Red Oak Drive

Craigsville, WV 26205

(304) 742-5999

Richwood High School

16414 Webster Road

Craigsville, WV 26205 (304) 742-3004

Richwood Office

Richwood Office

71 Avenue A

Richwood, WV 26261

(304) 846-2608

Panther Creek Elementary

110 Panther Creek Elem. Road Nettie, WV 26681

(304) 846-2484

Cherry River Elementary

190 Riverside Dr., Rm 2109 Richwood, WV 26261

(304) 846-2588

Lewis County High School Office

300 Minuteman Drive

Weston, WV 26452 (304) 997-8701

"Serving our Community since 1979"



The Mission of Camden on Gauley Medical Center, Inc., is to provide sustainable, quality healthcare.



### Patient Centered Medical Home (PCMH)

#### What is a Medical Home?

A Medical Home means delivering patient treatment which is coordinated through the primary care provider to ensure receipt of the necessary care when and where needed, in a manner easy to understand.

The objective is to have a centralized setting that aids partnerships between individual patients, their primary care provider, and when appropriate, the patient's family. Care is facilitated by registries, information technology, health information exchanges and other means to ensure patients get indicated care when and where they need and want.

A Medical Home will ask you to choose a provider to keep you healthy. Care will be focused on the whole being; not just one part or problem. You can decide to have your family included in decisions regarding your health care.

As a Patient Centered Medical Home, we consider it our responsibility to meet the needs of our patients using many different resources, including walk in and same day appointments. Your health care needs can be met by any of our providers and the management of your care will be coordinated through referrals with other providers as needed. Camden Family Health currently has locations in Webster, Nicholas, & Lewis counties. If you have any questions or would like to schedule an appointment, please contact one of our offices.

# BENEFITS OF PCMH RECOGNITION FOR PATIENTS

#### STAY HEALTHY.

Patients who are treated in PCMHs tend to receive preventive services and screenings at a higher rate than patients who are not in PCMHs, helping them stay healthy.

#### BETTER COMMUNICATION

Communication with patients and their families/caregivers is a core concept of the PCMH model, which also emphasizes enhanced patient access to clinical advice and medical records.

## BETTER MANAGEMENT OF CHRONIC CONDITIONS

According to research, PCMHs are especially helpful for patients with complex chronic conditions.

### HAVE A BETTER EXPERIENCE

When medical home attributes are described to people, they say it is the type of care they want to receive.

To reach a provider after regular business hours please call 304-226-5884

As a patient of Camden Family Health, we care about the whole person and want to ensure your health and well-being are handled with utmost importance. It is necessary for us to maintain accurate health records to accomplish these goals. Your provider may ask you multiple questions regarding your medications, past medical history, family history, recent tests, illnesses, hospitalizations as well as information regarding any specialists or other providers you may have seen. You may be asked to participate in your own care planning and self-management along with your care team which can include your family.

### Camden Family Health offers many services such as:

- Sliding Fee Discount Program (to help ensure no financial barriers to healthcare exist to uninsured or underinsured patients with limited income)
- Lab services provided by LabCorp
- Pharmacies at our Camden on Gauley and Summersville locations
- Pediatric Care
- Behavioral Health services including our MAT Program
- Referral team dedicated to providing scheduling of specialty and diagnostic services
- School-Based Health Centers
- Family Planning & BCCSP